

# IMPORTANT ADVISORY

Please be informed that Checking Account Statements for the month of July 2019 onwards for individual accounts, “Joint-OR” accounts, and corporate accounts which are not enrolled in AccessOne Corporate will be primarily available through RCBC Online-Banking as part of our thrust towards greener banking solutions.

For further queries, please go to [www.rcbcsavings.com](http://www.rcbcsavings.com) or visit your branch of account.

# LET'S GO GREEN

Your checking account statement for the month of July onwards will now be digital.

## WHY ARE WE GOING PAPERLESS?

As part of our thrust towards strengthened account security, hassle-free customer experience, and greener banking solutions, Checking Account Statements for the month of July onwards for Individual, "Joint-OR" accounts, and Corporate accounts (not enrolled in AccessOne Corporate facility), will be primarily available through RCBC Online Banking starting July 8, 2019. You will receive an SMS every month once your statement is available for viewing online.

## WHY IS ONLINE STATEMENT BETTER?

Online statement allows us to serve you better since these are:



### CONVENIENT.

You can view your account activity anytime, anywhere, without going to your Branch of Account.



### SECURE.

Only you can access your statements with your log-in credentials and an SMS-based one-time password (OTP).



### ECO-CONSCIOUS.

You can reduce paper waste by accessing online statements in lieu of printed ones.

## HOW WILL I VIEW MY STATEMENT OF ACCOUNT?

### FOR INDIVIDUAL CLIENTS

To access your Online Statements, visit and log-in to <https://www.rcbconlinebanking.com/> and enroll your checking account/s now. Then click the **View Statements** icon.

#### No existing account in RCBC Online Banking?

1. Visit <https://www.rcbconlinebanking.com/web/ig/ogin/Index/>.
2. Click 'Enroll Now'.
3. Enter your account or card number.
4. Read and agree to the Terms & Conditions.
5. Enter the One-Time Password sent to your mobile.
6. Provide required online account details.
7. Confirm and submit your account details.

### FOR CORPORATE CLIENTS

Online statement will be available through RCBC Online Banking Corporate. Enrollment to RCBC Online Banking Corporate will commence come RCBC and RCBC Savings Bank's merger\*.

For the meantime, all corporate accounts enrolled in RSB AccessOne Corporate can still receive their printed SOAs free-of-charge up until September 2019. Upon merger, all enrolled accounts in RSB AccessOne Corporate will be automatically migrated to RCBC Online Banking Corporate.

\*Subject to approval of regulatory bodies

## DO I HAVE TO PAY A FEE TO ACCESS ONLINE STATEMENTS?



Accessing Online Statements is free. Just make sure that your accounts are enrolled in RCBC Online Banking facilities.

## WHAT IF I STILL PREFER PRINTED STATEMENTS?

To continue receiving printed statements:



- Visit any RCBC Savings Bank branch starting May 1, 2019 onwards and request for monthly delivery of your statement via Mail (one-time request). Please note that a fee of PHP 100.00 per statement will be automatically charged to your account.

- We can also print your SOA upon request. Just visit your branch of account and request for on-demand printing, subject to P300.00 per monthly statement
- On-demand printing fee is waived for all "Joint-AND" accounts

## WHAT HAPPENS IF I DO NOT ENROLL MY CHECKING ACCOUNT IN RCBC ONLINE BANKING?

Unless you request for printed statements via mail, you will not receive a copy of your statement if you are not enrolled in RCBC Online Banking. Period of availability of your e-SOA online is for the past three (3) months only.

## I HAVE OTHER QUERIES. WHERE DO I REFER?

For more information about your Statement of Account, you may call Customer Care at 555-8772 or contact your Branch of Account.

